

VIRTUAL CONSULTS FOR CANINE INJURY RECOVERY & PREVENTION DURING COVID-19 PANDEMIC

PLEASE READ CAREFULLY FOR INFORMED UNDERSTANDING OF SERVICE

Why do virtual consulting for your dog? ✓ _____

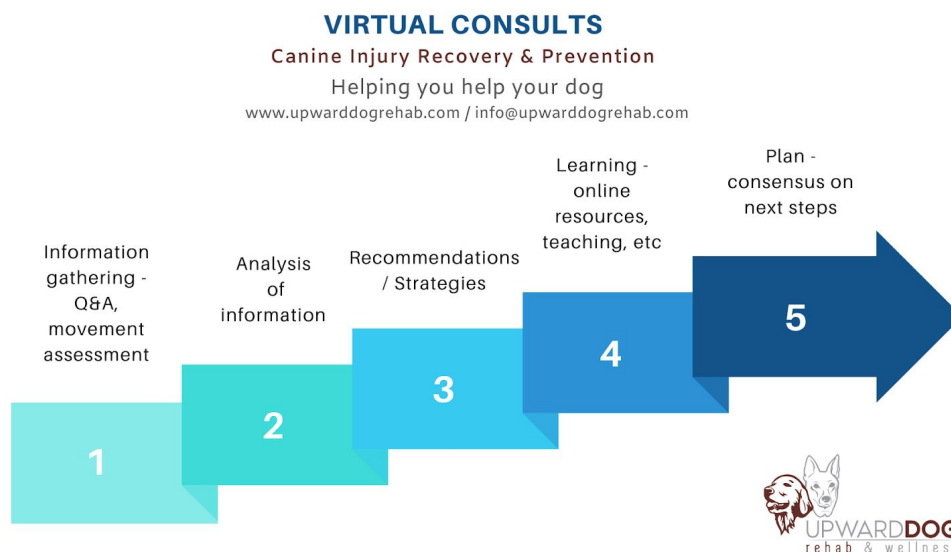
During the Covid-19 pandemic we recognize that your access to your regular canine health professionals may be limited, and that can be stressful. We have been advised that in many cases, your vet clinic may only be taking emergency cases.

You may be looking for basic information to help you if your dog seems sore, is limping or perhaps you have a senior dog with arthritis and you are wondering what you can do to help them to avoid going to the vet during this stressful time.

Online consults can provide you with basic information and education related to helping you with your dog's injury recovery and/or prevention of future injuries well self isolating.

What you can expect. ✓ _____

- Present your concerns and wishes for your dog through a Q & A with our Canine Rehabilitation Therapist (physiotherapist trained in canine rehabilitation)
- Movement analysis of your dog (pre-recorded)
- Discussion with the canine rehab therapist on strategies you can implement at home to help your dog.
- Online resources and exercises (if deemed appropriate).
- Follow up virtual appointments may be recommended.



What do you need? ✓ _____

We have secure video conference capability. All you need is a smartphone, tablet or computer and internet connection. We will send you easy to follow instructions that allow you to accept our call through your device.

Is my dog appropriate? ✓ _____

Virtual consulting is for non emergency musculo-skeletal injuries, chronic conditions such as arthritis, and for dog owners looking for strategies to keep their dog healthy at this time. You're not alone and we are here to lend a helping eye.

The benefits and risks. ✓ _____

The benefit is you can speak to someone face to face online and receive education and strategies on how to help your dog, tailored to your needs.

The risks & cons are that this is not in person and therefore accuracy of assistance is limited to what can be communicated virtually. The consultant is unable to physically assess for pain and movement limiting the service to primarily education. There is risk of misinformation, further pain and/or injury of your dog. Effort to reduce risks will be implemented by providing general, evidence based (well researched) educational material/recommendations based on your dog's presentation and your subjective history taking (Q&A). It may be recommended that you consult with your veterinary professional.

Which dogs are Not appropriate? ✓ _____

- Dogs with severe health conditions and/or lameness requiring immediate medical attention are not suitable candidates for virtual consults.
- Dogs requiring assistance with diseases or other conditions that are not musculo-skeletal in nature are not suitable candidates for virtual consults. .
- If you are unsure if this is a service that can help or your dog has severe pain, your dog may not be appropriate and you should call your local vet clinic.

Disclaimer ✓ _____

Please note that this is not veterinary medicine or traditional canine rehabilitation. The intention of the service is to provide education for the dog owner to assist with their dog, from a physiotherapist with advanced training in canine rehabilitation. This service is not intended to diagnose conditions or replace veterinary recommendations. It is intended to assist dog owners/veterinarians during Covid-19. By partaking in a virtual consult you are irrevocably releasing Sarah MacKeigan/Upward Dog Rehab & Wellness of any and all errors and omissions, known or unknown, foreseen or unforeseen, knowingly or unknowingly, as well as claims, actions, or damages arising from or in connection with virtual consults, conclusions or recommendations provided by Sarah MacKeigan/Upward Dog Rehab & Wellness.

Inquire about cost and availability ✓ _____

We will invoice you at time of service. Payment will be accepted through e-transfer, PayPal or credit card through Quickbooks. You can reach us by phone or email, online at www.upwarddogrehab.com, and on our business page on Facebook @upwarddogrehab with inquiries! We have virtual office hours every morning and evening and will return your inquiry within 24 hrs.

Thank you and stay safe, stay healthy, stay home 🙌🐕